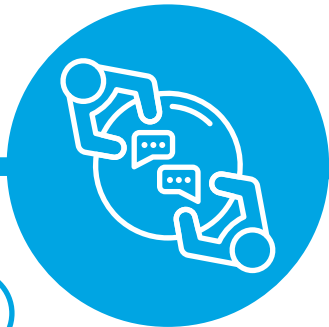


# Odyssey House NSW STRATEGIC PLAN 2024-2028



**ODYSSEY HOUSE**  
NEW SOUTH WALES



1

## OUR PROGRAMS

Deliver person-centred, evidence informed and integrated support that meets clients' needs.

- 1.1 Design and deliver quality programs, informed by lived experience, to meet the identified needs of our clients and communities.
- 1.2 Drive continual improvement in policies, processes, and clinical governance to improve outcomes for people accessing treatment.
- 1.3 Ensure service expansion aligns with our purpose and enhances capacity to meet community need.
- 1.4 Provide clients with education and skills through Odyssey College to support recovery and future life opportunities.



2

## OUR PEOPLE

Support a workplace that attracts, retains, and recognises capable and skilled people, committed to our values.

- 2.1 Attract and retain high quality staff aligned with our purpose and values.
- 2.2 Invest in staff development to deliver on strategic priorities.
- 2.3 Foster a positive, supportive, and safe culture empowering staff to reach their potential.



3

## OUR SUSTAINABILITY

Build financial and operational strength to ensure we are agile, ethical, and equipped for future challenges and opportunities.

- 3.1 Enhance robust systems to support sustainable, ethical and responsible operations.
- 3.2 Promote financial sustainability through efficient use of resources and diversified revenue streams.
- 3.3 Infrastructure which supports Odyssey's strategic priorities.



4

## OUR INFLUENCE

Expand our impact through leadership, innovation, and collaboration.

- 4.1 Lead, collaborate and partner with others for sector impact.
- 4.2 Improve understanding of and evidence base for effective services.